



## Frequently Asked Questions

### Granite

#### **How long will it take to get my benchtop?**

Once we have templated your top (made a plan of your bench in your own home) it will take approximately 10 working days to have your completed benchtop in your home and ready for you to use. We will discuss this with you to ensure it meets your specific needs.

#### **How do I clean granite?**

We will provide you with a large bottle of Briotop cleaner when we install your benchtop. This cleaner works as a "spray and wipe", which is very simple to use and cost effective. Further bottles of this spray can be purchased from our showroom. Alternatively we recommend using hot soapy water to achieve the same effect. In addition we will provide you with a laminated aftercare sheet that will clarify any further concerns you may have. We also recommend you have your tops re-sealed on an annual basis, this is a very simple process that we can either take care of for you or provide you with the sealer to apply yourself.

#### **Do the colour and markings vary from slab to slab or are they consistent?**

The important thing to remember here is that granite is a natural product formed by the earth over millions of years therefore your bench top is stone removed directly from the earth with very little intervention other than polishing by man. The beauty of a granite benchtop is that every slab of granite will be slightly different to that of the last and every batch of granite will possibly be quite different to that of the last in terms of the colour spots/deposits and veins. We recommend that you view the larger samples we have available in our showroom and /or the individual slabs we hold, prior to making your choice.

#### **Will granite take hot pots being placed directly on to its surface?**

Granite can and does expand with heat and heat does have the ability to crack granite. The likelihood of this occurring with a hot pot is extremely minimal but it is a possibility we think you should be aware of. Gentle care will ensure your top remains in premium condition.

Granite continued. . .



**Can granite crack?**

The most likely possibility for a granite crack to occur is in the fabrication and transportation process due to its rigid inflexibility. Normal wear and tear will not produce a granite crack.

**Will my top have joins?**

Most benchtops will have a join at some point due to the length of kitchen tops today. However we will discuss the placement of these joins with you so that they remain unobtrusive and will not detract from your finished granite benchtop in any way. At the very most a join will be 2mm wide and will be filled with an individually chosen coloured epoxy matched to your colour granite or Diamondstone that will provide a degree of flexibility, this in turns adds to the overall strength of your bench top.

**What thickness of top can I have?**

Most granite and Diamondstone slabs come in both 20mm and 30mm thickness. For anything more than this we are able to mitre or laminate the stone to give you your desired thickness and effect. We have samples of these available for you to look at to determine if this is the look for you.

## Diamondstone

**Is Diamondstone as durable as granite?**

Diamondstone is a match to granite in terms of its durability and strength. We recommend that the same minimal care given to a granite bench be afforded to your Diamondstone bench to ensure your retain a premium product. The Diamondstone color range affords both choice and desire and is equal to that of the granite range.